FEBRUARY 26, 2015 ISSUE 65

ACA IMPLEMENTATION NEWS

UPDATING YOU ON PROGRESS AND AVAILABLE RESOURCES RELATED TO THE AFFORDABLE CARE ACT

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In This Issue!

In this issue of *ACA Implementation News,* we include important tax filing reminders for Connect for Health Colorado, Medicaid and Child Health Plan *Plus* clients. This issue also includes information about what constitutes a qualifying life event.

Note: ACA Implementation News will published every two weeks beginning in March.

As a reminder, please send us your ACA implementation questions/suggestions so we can provide timely and relevant information to you. Questions, comments and suggestions should be sent to **ACAImplementation@hcpf.state.co.us** for inclusion in upcoming issues of *ACA Implementation News*.

To sign up for *ACA Implementation News* or the Department's ACA Communication Updates, click here.

You can also find us on <u>Facebook</u>, Twitter @COGovHealth and YouTube.



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News of Note

Important 2014 Tax Filing Information for Connect for Health Colorado, Medicaid and Child Health Plan *Plus* Clients

Connect for Health Colorado Customers

Connect for Health Colorado has posted important tax filing information for consumers who purchased a plan through the Marketplace. Marketplace customers will receive a 1095-A form in the mail. This form is needed for them to file their federal income tax return. All questions regarding the 1095-A form should be directed to the <u>Connect for Health Colorado</u> Customer Service Center. You'll find more information on the Connect for Health Colorado website.

Medicaid or CHP+ Clients Members

Medicaid and Child Health Plan *Plus* (CHP+) members will not receive 1095-A forms. The 1095-A form is only for Coloradans who purchased a plan through Connect for Health Colorado. If you were covered for all of 2014 by Medicaid or CHP+, you will simply have to check a box on your tax form saying you were covered. If you were not covered for all of 2014 by Medicaid or CHP+, you may want to apply for an exemption through the federal government using the <u>IRS 8965 tax form</u>. The Colorado Department of Health Colorado Policy & Financing is not responsible for granting exemptions — requesting an exemption must be done through the Internal Revenue Service (IRS). For more information go to <u>IRS.gov/ACA</u>.

Qualifying Life Events

Open enrollment for 2015 has closed. If you, or a consumer you are assisting, started the process of applying by the February 15 deadline, Connect for Health Colorado will continue working with you to finish your enrollment for March 1 coverage. Coloradans with special circumstances can still buy 2015 health insurance.

- Did you just move to Colorado?
- Did you have a baby?
- Did you lose health coverage from an employer, Medicaid or Child Health Plan *Plus* (CHP+)?
- Did you turn 26 and are no longer on your parents' plan?
- Did you get married or divorced?

These and other "qualifying life events" mean you can still enroll and apply for financial assistance through Connect for Health Colorado. For more information go to ConnectforHealthCO.com or call 1-855-PLANS4YOU (855-752-6749). As a reminder, you can apply for Medicaid and CHP+ at any time—there is no deadline to apply.

Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

Colorado.gov/hcpf

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Resources

Resource for CBMS Users

A Reasonable Compatibility resource and PEAK Inbox User Guide is available for CBMS users. The Reasonable Compatibility resource explains what Reasonable Compatibility is, how it is used in CBMS, and provides some examples of when income is considered reasonably compatible. The document can be found at Colorado.gov/hcpf/training-topics-referencedocuments-and-guides > Income and Resource Eligibility > Reasonable Compatibility Tip Sheet, Also, the updated PEAK Inbox User Guide and is now available for CBMS users. More information can be found at traincolorado.com/updated-peak-inbox-userquide-now-available. If you have questions, please email SOC StaffDevelopment@state.co.us.

Save the Date: March Build Webinars

The Health Care and Economic Security Staff Development Center (SDC) will be hosting a webinar for the upcoming March CBMS Build for **CBMS users**. Please see the CBMS Build Training page on the SDC website for more information. (www.TrainColorado.com)

The PEAK Outreach Team will be hosting webinars for **community organizations and PEAK users** on the March Build. To register for the March 18 or 23 webinar please go to tinyurl.com/peakoutreach.

Additional information on the March Build will be featured in the March 5 issue of *ACA Implementation News.*

Reminders

Help Desk Tickets

It is important for CBMS Users, applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets when technical issues, such as an error message or problems with navigation, are encountered. Help Desk Tickets are how issues are tracked and resolved. Resolution times vary since each issue must be researched to identify if it is user error, missed requirements, system defects, and whether there is a cost to fix the issue. CBMS Users should use their existing business process to submit Help Desk Tickets. Applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets to CBMS.Help@state.co.us.

Marketplace Verifications

If you receive verifications from an applicant or client that should be directed to Connect for Health Colorado, please encourage the individual to follow the submission steps outlined in the *January 15 ACA Implementation News.* If you have received these verifications without having had client contact, please fax them to Connect for Health Colorado at 1-855-346-5175. If known, please write the Marketplace Account Number and Case ID Number on each document.

PEAK Resources

PEAK resources and training information is available on the <u>PEAK Outreach Initiative's</u> <u>Outreach and Training site</u> or <u>tinyurl.com/peakoutreach</u>. For more information, contact <u>PEAKOutreach@bouldercounty.org</u>.